

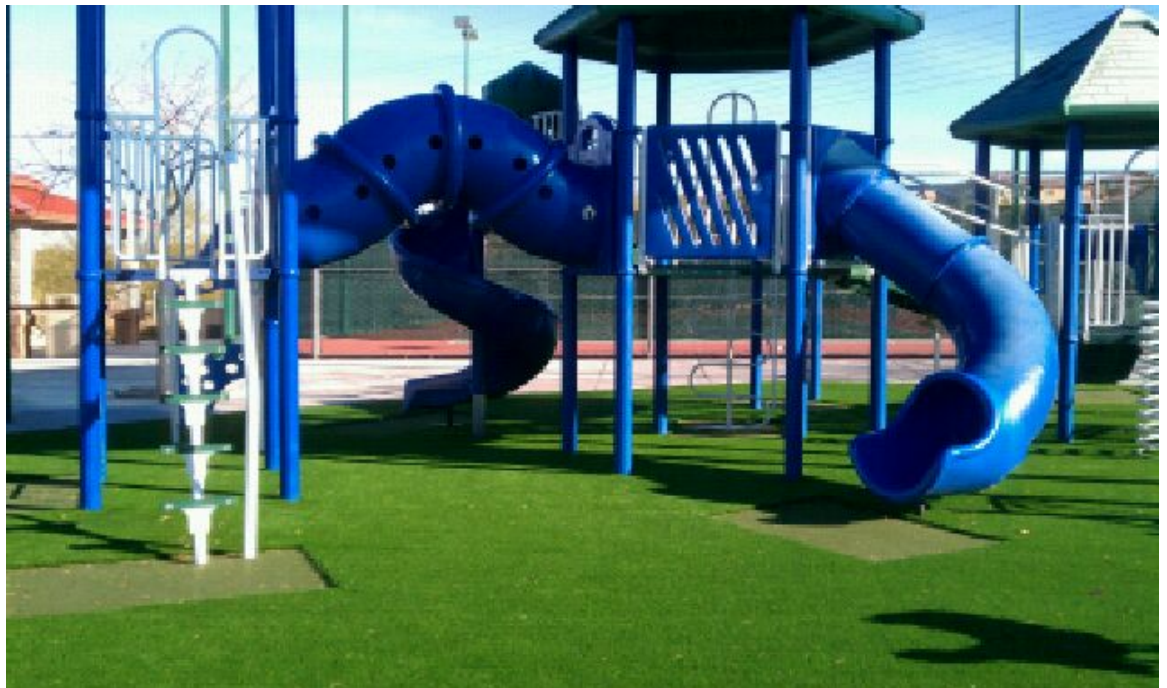


**The City of Henderson  
Henderson, NV  
ST220**

**Whitney Ranch Park**



**Sunridge Heights Park**





**CITY OF HENDERSON**  
298 Arroyo Grande Blvd.  
Henderson, NV 89014

**PARKS AND RECREATION**  
Rusty Ferdinand/ CPSI  
Parks and Facilities Coordinator  
Ph.702-303-3623  
Fax 702-267-5702

**TO: Teresa Higdon/ SYNLAWN**

**FROM: Rusty Ferdinand, CPSI**

**DATE: 9/15/09**

**SUBJECT: SYNLAWN Installation**

Hi Teresa, I just wanted to let you know how much we appreciated the installation that you did at our two playgrounds recently. The installation was completed on schedule and your follow up and service has been excellent. The SYNLAWN looks great and the children love it. It is easier to maintain than the poured-in-place rubber that we currently have installed. With the hot summers that we experience in the Las Vegas area, it looks like we will not have the problems that we have experienced with the rubber products. The rubber has been a high maintenance and costly problem for us like; cracks, separations, peeling, fading etc. I feel this product will eliminate these issues. Another plus was the reduced amount of preparation and ease of installation that is required with the poured-in-place rubber. The overall cost for your product and installation was less than all of the competitive bids making this an excellent opportunity for us to use SYNLAWN.

Thanks again and I look forward to having SYNLAWN installed at another one of our playgrounds soon.

Sincerely,

Rusty Ferdinand, CPSI  
Parks and Facilities Maintenance Coordinator  
City of Henderson, Parks Dept.